

Norwalk Business Service

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Payment to Franchise Tax Board online for personal returns:

- 1. Go to ftb.ca.gov
- 2. At the top of the home page, Click: Pay
- 3. In the middle of the page select: Make payment
- 4. Select either bank account (fees apply to credit card payments)
- At the bottom of the page click: Use Web Pay Personal
- 6. Enter your Social Security Number
- 7. Enter your last name and click Continue
- 8. Enter your name and address. If you are married filing joint enter the name of the first person listed on your tax return. Click Continue
- Enter tax return payment, extension payment, estimated tax payment, etc and click Continue
- 10. Enter the payment amount you are paying
- 11. Answer the questions about joint payment
- 12. Fill out Bank Information
- 13. Make sure you request a confirmation by email and print the confirmation when you pay